Appligent Inc. Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Redax Pro

Report Date: 12/12/2024

Product Description: Redax Pro is a desktop application that enables redaction of PDF documents for Freedom of Information Act and Privacy Act compliance.

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Notes: Redax Pro is a new product based on our Redax Plug-in for Adobe Acrobat which has been in use by the U.S. Federal Government Agencies since 1997.

Evaluation Methods Used: Knowledge of the product and testing.

Applicable Standards/Guidelines: Section 508

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Redax Pro adds Redax boxes to the document during the mark-up process that are fully customizable by the user and have user definable text associated with them through the Preferences dialogs.The redacted documents have boxes that are placeholders to show content was removed from a given area. Screen Readers read the exemption code placed in the box. Support documentation and tutorials include text for all non-text content.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Redax Pro does not redact audio or video Redax Pro does not contain audio only or video only media
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Redax Pro does not redact audio or video Redax Pro does not contain audio only or video only media
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Redax Pro does not redact audio or video Redax Pro does not contain audio only or video only media

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Supports Support Docs: Supports	Redax Pro provides multiple ways of marking up documents for redaction, including Redax boxes, searching for patterns & keywords and phrases, Templates (redacting by position on the page) and using standard Acrobat annotation mark-up.
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Supports Support Docs:	Redax Pro has a tab sequence to help the user navigate through the Redax boxes that have been placed on the pages. Online support documentation is presented in meaningful sequences: https://redax.appligent.com/redax/
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Supports Support Docs: Supports	Understanding content is not dependent solely on shape or position.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Supports Support Docs: Supports	Color can be used in Redax Pro during the mark-up process. Colors are fully customizable by the user and have user definable text associated with them through the Preferences dialogs.The redacted documents have boxes that are placeholders to show content was removed from a given area. Screen Readers read the exemption code placed in the box. Online support documentation is not color dependent.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Electronic Docs: Supports Software: Supports Support Docs: Supports	Redax Pro does not have sound

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Supports Support Docs: Supports	Redax Pro and the online Support Documentation can be used with keyboard only techniques
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Supports Support Docs: Supports	Redax Pro and the online Support Documentation can be used with keyboard only techniques
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Supports Support Docs: Supports	There are no time limits in Redax Pro software or in using the online Support documentation.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Supports Support Docs: Supports	Redax Pro does not have or create any blinking or moving content.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Supports Support Docs: Supports	Redax Pro does not have or create any blinking or moving content.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Electronic Docs: Supports Support Docs: Supports	Multiple tools are provided to navigate to redaction areas in PDF documents Online support documentation is focused on Redax Pro content and does not have extraneous information on the pages.
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Supports Support Docs: Supports	Redax Pro redacts PDF files. It is not a content authoring tool and does not create page or document titles. Online Support documentation includes page headings and page titles.
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Supports Support Docs: Supports	Redax Pro supports sequential navigation. Keyboard accessible tools are provided that enable users to navigate through pages and redaction areas. Online support documentation is easily navigated with standard tools available in the browser.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Supports Support Docs: Supports	Redax Pro is not an authoring tool and does not create links, however is does redact links. Online documentation includes descriptive links.
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: N/A Software: N/A Support Docs: Supports	Redax Pro is not an authoring tool and does not set the language of the page. Online documentation has language attributes that specifies the language of the page.

Criteria	Conformance Level	Remarks and Explanations

3.2.1 On Focus (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Electronic Docs: Supports
	Software: Supports
	Support Docs: Supports
		Opening dialog boxes and exemption code palettes is controlled by the user by selecting those items from a menu or by using Keyboard Shortcuts. For example, the user can select if they want all palettes to open or just certain palettes. Dialog boxes are specific to functions of the software such as Find Using List or Find Patterns. When the function is selected, the focus remains with the dialog until the user selects OK or Cancel.
		There are no unexpected changes of context in the online support documentation.

3.2.2 On Input (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Electronic Docs: Supports
	Software: Supports
	Support Docs: Supports
		Users control changing the setting of a control. For example, when a user selects "Redact Document" a new document is created and opened that is the redacted version of the original. The context has changed,

3.3.1 Error Identification (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Electronic Docs: Supports
	Software: Supports
	Support Docs: N/A
		Redax Pro reports errors in the redaction process. An error message is provided and the user is encouraged to contact Appligent Support.

3.3.2 Labels or Instructions (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Electronic Docs: N/A
	Software: N/A
	Support Docs: N/A
		Redax Pro is not an authoring tool and does not create form fields or labels for form fields. Also, Redax does not redact documents with active form fields.
		Online Support documentation does not include form fields.

4.1.1 Parsing (Level A) Also applies to: WCAG 2.0 – Always answer 'Supports' Revised Section 508 • 501 (Web)(Software)	Supports	For WCAG 2.0 and the 508 standards, the September 2023 errata update indicates this criterion is always supported. See the [WCAG 2.0 Editorial Errata](#). Redax redacts PDF files which do not have start and end

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		tags. Online Support documentation pages are accessible web pages that fully conform to HTML specifications.
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Supports Support Docs: Supports	Focus states of controls can be programmatically determined so that screen readers are aware of change of focus. For example, when a dialog box is opened by the user, it becomes the focus and the screen reader will read the dialog box content.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: N/A Software: N/A Support Docs: Supports	Redax Pro does not redact or contain live media. Online Tutorials are not live media, however they do include captions.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: N/A Software: N/A Support Docs: Supports	Redax Pro does not redact or contain prerecorded media. Online Tutorials for Redax includes user controlled audio descriptions.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software)	Electronic Docs: Supports Software: Supports Support Docs: Supports	Use of color is not required. Redax Pro users have the option of using any color of their choosing for Redax markup and to denote areas of the document where content was redacted.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		Online documentation for Redax passes contrast requirements for accessibility.
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Supports Support Docs: Supports	Redax Pro supports resizing text. Text in Redax Pro online documentation is fully resizable.
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Supports Support Docs: Supports	Some PDF documents are scanned image pages that contain images of text. Frequently they can be OCRed through other software and the images recognized as text, however, that is not always an option. Redax Pro redacts text as well as images of text. Online documentation for Redax Pro is primarily text. If images are used, such as screen shots, text descriptions are provided.
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Electronic Docs: Supports Software: Supports Support Docs: Supports	Functions in Redax Pro can be accessed in multiple ways. Online Support documentation for Redax Pro can be accessed in multiple ways.
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Supports Support Docs: Supports	Redax Pro does not create headings and labels but can follow those in documents being marked for redaction. Online Support documentation includes headings and labels.
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508	Electronic Docs: Supports Software: Supports Support Docs: Supports	The Redax Pro interface includes visible focus indicators for each function.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Partially Supports Support Docs: Supports	Redax Pro is not an authoring tool and does not identify languages but supports languages it is provided.
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Electronic Docs: Supports Software: Partially Supports Support Docs: Supports	Redax Pro is not an authoring tool and does not control the layout of the pages it is redacting, however, the tools within Redax Pro are grouped for the user in a consistent and logical manner.
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Electronic Docs: Supports Software: Partially Supports Support Docs: Supports	Actions are predictable within the user interface.
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Partially Supports Support Docs: Supports	The Redax Pro interface only requires an input of data when the User is setting up search terms for Find Using List.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Partially Supports Support Docs: Supports	The Redax Pro interface only requires an input of data when the User is setting up search terms for Find Using List. If a user mistyped or left out a search term, it can be corrected in the work document and a new redacted file created.

Table 3: Success Criteria, Level AAA

Notes: These criteria are web based and do not apply to Redax Pro which is a desktop application.

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	If the documents to be redacted are tagged for Section 508 compliance
302.2 With Limited Vision	Supports	
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Supports	
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: Hardware

Notes: Redax Pro is Software, therefore this section is not applicable.

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	
502.2.2 No Disruption of Accessibility Features	Supports	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	
502.3.2 Modification of Object Information	Supports	
502.3.3 Row, Column, and Headers	Supports	
502.3.4 Values	Supports	
502.3.5 Modification of Values	Supports	
502.3.6 Label Relationships	Supports	
502.3.7 Hierarchical Relationships	Supports	
502.3.8 Text	Supports	
502.3.9 Modification of Text	Supports	
502.3.10 List of Actions	Supports	
502.3.11 Actions on Objects	Supports	
502.3.12 Focus Cursor	Supports	
502.3.13 Modification of Focus Cursor	Supports	
502.3.14 Event Notification	Supports	
502.4 Platform Accessibility Features	Supports	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	
503.3 Alternative User Interfaces	Supports	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Redax Pro does not redact captions

Criteria	Conformance Level	Remarks and Explanations
503.4.2 Audio Description Controls	Not Applicable	Redax Pro does not redact Audio.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section Not Applicable	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supports	
504.2.2 PDF Export	Supports	
504.3 Prompts	Supports	
504.4 Templates	Supports	

Chapter 6: Support Documentation and Services

Notes: Support documentation is available online at https://appligent.com/docs-redax-pro and https://appligent.com/docs-redax-getting-started. Users can also contact Support@appligent.com with their questions or call 610-284-4006 and ask for Support.

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features		
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Users can call and speak with a Support representative or can send an e-mail to support@appligent.com
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Supports	

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